



FINANCIAL POLICY

We at Frontier Cancer Center and Blood Institute understand the financial concerns you may be facing with your healthcare expenses. We are here to assist you in any way possible as you receive treatment in our centers.

The following information is provided to ensure understanding and agreement concerning your account for professional services received in our centers.

- If you have health insurance, please bring your insurance card each time you come in.
- If your insurance company requires a co-payment for each office visit, please be prepared to pay that amount at that time. If you are on Medicaid, you are required to pay your \$2.00 copay every time you come in for an office visit, injection, lab, etc.
- For medical care not covered under your insurance plan, we ask that you make payment arrangements with one of our Patient Accounts staff. Personal payments are requested every 30 days to keep your account in good standing.
- We have access to patient drug assistance programs for patients who have no insurance or insurance that does not cover prescription drugs. These programs are administered by our New Patient Coordinator. She can also provide information regarding other sources of assistance.

Referrals: If your insurance company requires a referral from your primary care physician, it is your responsibility to bring any required referrals for treatment at, or prior to, your first appointment with us. If you do not have the referral, you may be financially responsible for the entire charge.

If you have any questions about your insurance, we will be happy to help you. Specific coverage issues, however, should be directed to your insurance company member services department. Their telephone number is usually listed on your insurance card.

Please sign indicating that you have read, understand and agree to this Financial Policy.

Signature of Patient or Responsible Party

Date